Sheng-Hung Lee

shdesign@mit.edu https://www.shenghunglee.com/ +1 617-335-7115 Graduate Tower at Site 4, Apt. 824, 45 Hayward Street, Cambridge, MA 02142

Sheng-Hung Lee is a designer, engineer, and educator. He is inspired by multiple domains of knowledge and different perspectives, and he thrives on creating new value for clients on multi-disciplinary teams. He is trained as an industrial designer and electrical engineer, and his approach to problem solving is influenced by his passion for how design and technology impact and can be integrated into society. Lee has been focusing on product-experience designs, organizational designs and education that create meaningful systemic impacts.

| Education | 2022—2024 | Massachusetts Institute of Technology, USA Ph.D. Candidate, Human Behavior and Service Design — Thesis: Human-Centered System Service — Ph.D. Committees: Maria C. Yang, Joseph F. Coughlin, Eric Klopfer, Olivier de Weck, and John Ochsendorf — Industry Mentors: Gianfranco Zaccai and Michael Peng |
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| | 2019—2022 | Massachusetts Institute of Technology, USA MS, Integrated Design & Management (GPA: 5.0 / 5) MS, Mechanical Engineering (GPA: 5.0 / 5) — Thesis: Human-Centered System Design for an Aging Population: An Experimental Study of Footwear Design — Advisors: Massachusetts Institute of Technology: Prof. Olivier de Weck, Dr. Joseph F. Coughlin, and Prof. Maria Yang Carnegie Mellon University: Prof. Jonathan Chapman — MIT Planet D (Official Club for Human-Centered Systems Design) President and Co-Founder |
| | 2006—2013 | National Cheng Kung University, R.O.C. (Taiwan) BS, Industrial Design (GPA: 4.00 / 4) BS, Electrical Engineering (GPA: 3.95 / 4) — NCKU President Scholarship — NCKU Outstanding Student Award for Academic — NCKU Distinguished Achievement Award in Industrial Design and Electrical Engineering — China Technical Consultants, Inc. (CTCI) Science and Technology Creativity Scholarship |
| Academic Experience | 2019—2023 | MIT AgeLab Ph.D. Researcher and Designer — Project Smart Home for the Aging Population — Teaching Assistant and Co-instructor (2022, 2023 Spring - 11.547/SCM 287 Global Aging & The Built Environment) — Teaching Assistant (2020 Fall - 11.S941/11.S195 Global Aging: Planning Cities for a 100-Year Society) — MIT AgeLab Website Design Team |
| | 2022—2022 | MIT Governance Lab (MIT GOV/LAB) Curriculum Designer — Governance Innovation |
| | 2020—2023 | MIT Ideation Lab Ph.D. Researcher and Designer — Guest Reviewer (2023 and 2022 Spring - 15.783/2.739 Product Design and Development) — Team Lab Instructor (2021 Fall - 2.00 Introduction to Design) — Team Lab Instructor (2020 Spring - 2.00 Introduction to Design) — Guest Reviewer (2021 Spring and 2020 Fall - 15.783/2.739 Product Design and Development) |
| | 2019—2021 | MIT xPRO Research Assistant and Curriculum Experience Designer — Co-designed MIT xPRO Systems Thinking course and toolkit with Prof. Edward F. Crawley |
| | 2021—2022 | MIT Office of Sustainability Safe and Sustainable Lab Fellow and Designer — Research Paper published by World Design Organization (WDO) Research and Education Forum (2022) — Poster Paper published by Digital Research in the Humanities and Arts (DRHA) (2022) — Research Paper published by IDC and Industrial Designers Society of America (IDSA) (2021) — Conducted ethnographic research working with Dr. Julie Newman, Director of MITOS (2021) — Worked on the research topic: Safe and Sustainable Lab: Disposable Material Flow (2021) |
| | 2015—2019 | Fudan University, P.O.C. (China) Adjunct Associate Professor — Outstanding Adjunct Professor Award, Shanghai Institute of Visual Arts, Fudan University (2018, 2017) |

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| | | - Teaching: Graduation Project, Sustainable Design, and Design Method |
| | 2023—2023 | Shih Chien University, Taiwan Adjunct Associate Professor — Teach "Service Design" in the Asia Summer Program from June 17 th to July 4 th ,2023 |
| | 2022—2022 | Telkom University, Indonesia Visiting Professor (2022 Summer) — School of Creative Industries appoints as a Visiting Professor at Global Learning Week (GLOW) |
| | 2017—2019 | DaTao Master Academy, P.O.C. (China) Adjunct Associate Professor — Teaching: Ergonomic (I), (II), and (III) |
| | 2023—2024 | Design Research Society (DRS) Conference, Boston, USA Paper Track Co-Chair — Design for Longevity (D4L): Project Your Future Self through Service and Technology |
| Industry Experience | 2015—2019 | IDEO Industrial Designer and Electrical Engineer — Clients: NIKE, Procter & Gamble, Tsinghua University MBA program, Vichy, China Resources Land Limited, Fotile |
| | 2014—2015 | Continuum Industrial Designer and Design Strategist — Clients: Rubbermaid, Bank of China, UCAR Inc |
| | 2012—2023 | Industrial Designers Society of America (IDSA) — IDSA At-Large Director (Awards) Board of Director (2023) — IDSA At-Large Director (Awards) Leadership Role Candidate (2022) — IDSA Boston Chair (2022) — IDSA Award Committee (2022, 2021) — IDSA Boston Vice Chair (2020) — IDSA At-Large Director (Awards) Leadership Role Candidate (2020) — International Design Excellence Awards (IDEA) Jury (2018, 2017) — IDSA International Design Conference (IDC) Paper Presenter (2022, 2021, 2020) — IDSA Gianninoto Graduate Scholarship Winner (2019) |
| | 2020—2023 | World Design Organization (WDO) - WDO Education Committee (2023) - WDO Board Director Candidate (2022) - Research Paper published by WDO Research and Education Forum (2022) - WDO World Industrial Design Day Speaker (2022, 2021) - WDO Young Designers Circle Ambassador (2020) |
| | 2019—2019 | EMMA Creative Center Pforzheim, Germany Designers in Residence (Industrial Design) — Project: Small Things with Big Heart |
| Design Award Jury | 2023 2022 2022 2021 2021 2020 2020 2020 | International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics Australian Good Design Awards — Next Gen Category International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics Golden Pin Design Award Jury — Concept Design Australian Good Design Awards — Next Gen Category Rethinking The Future (RTF) Design Awards Spark Design Award Jury — Design Concept and Student Category International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics Ukrainian Design Award Jury — Product Design LITE-ON Award Jury — Design Category Ukrainian Design Award Jury — Industrial Design International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics International Design Excellence Awards (IDEA) Jury — Industrial Design International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics Spark Design Awards Jury — Product Design and Design Concept Ukrainian Design Award Jury — Product Design and Design Concept Ukrainian Design Award Jury — Product Design Red Star Design Award Jury — Product and Service Design Golden Pin Design Award Jury — Product Design Taihu Design Award Jury — Product and Industrial Design |
| | 2017 | International Design Excellence Awards (IDEA) Jury - Industrial Design |

| | 2017 2017 2016 2016 2016 | A' Design Award & Competition Jury — Product and Industrial Design Ukrainian Design Award Jury — Industrial Design Spark Design Award Jury — Maker and Design Concept International Design Awards Jury — Architectural, Interior, Product, Fashion and Graphics Golden Pin Design Award Consultant — Design Concept |
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| Self-published Books | 2019 | Design Consciousness — Small Things with Big Heart Sheng-Hung Lee Sponsored by EMMA Creative Center Pforzheim Designers in Residence Scholarship and Program |
| | 2017 | IDSA Blueprint in Asia Sheng-Hung Lee Sponsored by Industrial Designers Society of America (IDSA) and International Design Excellence Awards (IDEA) |
| Books Translation | 2023 | Dieter Rams: The Complete Works Authors: Klaus Klemp and Dieter Rams Translator: Sheng-Hung Lee English version published by Phaidon Press and Chinese version published by Faces Publications |
| Book Chapter Articles | 2023 | Macro-Trend Study Under Service System: Preliminary Research in Service Innovation and Emerging Technology Sheng-Hung Lee, Maria C. Yang, Olivier L. de Weck, Chaiwoo Lee, Joseph F. Coughlin, and, Eric Klopfer In: Service Design for Emerging Technologies Product Development, Publisher: Springer, 2023 |
| | 2023 | Inclusive Financial Planning Service Design Considerations for an Aging Population Sheng-Hung Lee, Alexa Balmuth, and Joseph F. Coughlin In: Design in Action, Publisher: INTELLECT, 2023 |
| | 2023 | Inclusive Retail Banking Service Design Under System-Theoretic Process Analysis Sheng-Hung Lee, Joseph F. Coughlin, and Eric Klopfer In: Design in Action, Publisher: INTELLECT, 2023 |
| | 2023 | Inclusive Retail Experience Transformation under Causal Analysis Based on System Theory (CAST) Sheng-Hung Lee, Maria C. Yang, and Joseph F. Coughlin In: Design in Action, Publisher: INTELLECT, 2023 |
| | 2022 | A Preliminary Discussion of Human-Centered System Design from Theory to Application: Use Smart Footwear Design for an Aging Population as an Example Sheng-Hung Lee In: IxDC Growth, Publisher: Tsinghua University Press, 2022 |
| Articles in Refereed Conference Proceedings | 2023 | Applying Human-Centered System Design to the Development of a Tool for Service Innovation Sheng-Hung Lee, Taylor Patskanick, Alexa Balmuth, Joseph F. Coughlin In: Cumulus Antwerp 2023—Connectivity and Creativity in times of Conflict |
| | 2023 | Co-create Financial Planning Services for an Aging Population: Designers' Perspectives Sheng-Hung Lee, Maria C. Yang, Olivier L. de Weck, Chaiwoo Lee, Joseph F. Coughlin, Eric Klopfer, and John Ochsendorf In: ICED23 and The Design Society—24th International Conference on Engineering Design: Design in a complex world |
| | 2023 | Service Design in Action: Transformation, Consideration, and System Thinking Sheng-Hung Lee, Maria C. Yang, Olivier L. de Weck, Chaiwoo Lee, Joseph F. Coughlin, Eric Klopfer, and John Ochsendorf In: ICED23 and The Design Society—24th International Conference on Engineering Design: Design in a complex world |
| | 2023 | Design Artifacts and Gaming Transform Financial Planning Services Sheng-Hung Lee, Joseph F. Coughlin, Alexa Balmuth, and Maria C. Yang In: Industrial Designers Society of America (IDSA)—International Design Conference (IDC) |
| | 2023 | From Brainstorming to Bodystorming: Co-creation Workshop Analysis Using Applied Video Ethnography Sheng-Hung Lee, Joseph F. Coughlin, Chaiwoo Lee, and Maria C. Yang In: Industrial Designers Society of America (IDSA)—International Design Conference (IDC) |
| | 2023 | Retail Banking and Financial Service Under System Analysis Sheng-Hung Lee, Joseph F. Coughlin, and Eric Klopfer In: Arte, entre paréntesis, December 19, 2022 |

| 2022 | Footwear Design Consideration for an Aging Population from User Experience, Service, and Technology Aspects Sheng-Hung Lee, Chaiwoo Lee, Maria C. Yang, and Joseph F. Coughlin In: The 66th Human Factors and Ergonomics Society 2022 |
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| 2022 | Re-envision a Hybrid Participatory Design Workshop: People, Pedagogy, and Process—An Experimental Study of Footwear Paper Prototype Sheng-Hung Lee, Ziyuan Zhu, Chaiwoo Lee, Maria C. Yang, and Joseph F. Coughlin In: Industrial Designers Society of America (IDSA)—International Design Conference (IDC) |
| 2022 | The Transformation of Design Platform Under System Thinking Sheng-Hung Lee, Maria C. Yang, Olivier L. de Weck, and Joseph F. Coughlin In: Digital Research in the Humanities and Arts (DRHA) 2022—Digital Sustainability: From Resilience to Transformation |
| 2022 | Reshape Safe and Sustainable Makerspaces and Laboratories on Campus: An Experimental Study on Material Flow through Human-centered System Design Sheng-Hung Lee |
| 2022 | In: Commons in Design by Swiss National Science Foundation and FHNW Academy of Art and Design Basel Evolving Ethics in Design Research: Reshaping Design Considerations for Product Designer Sheng-Hung Lee, Olivier L. de Weck, and Joseph F. Coughlin In: Design Management Institute (DMI)—2022 Academic Design Management Conference: Design Management as a Strategic Asset |
| 2022 | Human-centered System Design for Global Supply Chain Sheng-Hung Lee, Olivier L. de Weck, and Joseph F. Coughlin In: Design Management Institute (DMI)—2022 Academic Design Management Conference: Design Management as a Strategic Asset |
| 2022 | Exploring People's Behavior Through Tracking Assistive Technologies—Ultra-wideband Wireless Technology and Applications Sheng-Hung Lee, Maria C. Yang, Joseph F. Coughlin, and Alejandro Carcel Lopez In: Royal College of Art (RCA) Helen Hamlyn Centre for Design — INCLUDE 2022: Unheard Voices |
| 2022 | Computational Design Experiment for Older Adult's Footwear—Field-Driven Approach and Product Design Applications Sheng-Hung Lee, Olivier L. de Weck, and Joseph F. Coughlin In: Royal College of Art (RCA) Helen Hamlyn Centre for Design — INCLUDE 2022: Unheard Voices |
| 2022 | Envisioning Safe and Sustainable Labs with Human-centered System Design: An Experimental Study on Disposable Material Flow Sheng-Hung Lee In: Design for the Unimagined — 2022 World Design Organization (WDO) Research and Education Forum |
| 2021 | Carbon Neutrality in Makerspaces: Circular Makerspace Evaluation Toolkit (CMET) Sheng-Hung Lee In: Industrial Designers Society of America (IDSA)—International Design Conference (IDC) |
| 2021 | An Architecting Approach to Transformations within the Design Consulting Industry: IDEO Case Study Sheng-Hung Lee, Wei-Ching Lin, John Rudnik, and Donna H. Rhodes In: ICED21 and The Design Society — 23rd International Conference on Engineering Design: Design In Motion |
| 2021 | The Inspiration Design Toolkit: A Human-Centered Design Tool for a System Engineering Course Sheng-Hung Lee, Maria C. Yang, Beatriz Carramolino, and John Rudnik In: The ASME 2021 Virtual International Design Engineering Technical Conferences & Computers and Information in Engineering Conference — 18th International Conference on Design Education (DEC) |
| 2021 | An Expert Interview Study of IoT Wearable Technologies for an Aging Population from Product, Data, and Society Dimensions Sheng-Hung Lee, Ziyuan Zhu, Chaiwoo Lee, Fabio Duarte, and Joseph F. Coughlin In: Human-Computer Interaction (HCI) International 2021 |
| 2021 | Applying a System Engineering Approach to the Early Stage of Product Design Sheng-Hung Lee, Olivier L. de Weck, and Joseph F. Coughlin In: The 8th Bandung Creative Movement Conference |
| 2021 | Manufacturing Creative Impact: Co-creation Toolkits and Service Design for Remote Hybrid Collaboration Experience Sheng-Hung Lee, Ziyuan Zhu, Simone Mora, and Joseph F. Coughlin In: The 8th Bandung Creative Movement Conference |
| 2020 | Experimenting with Design Thinking and System Engineering Methodologies: Using a Commercial Cislunar Space Development Project as an Example |

Sheng-Hung Lee, John Liu, John Rudnik, Olivier L. de Weck, Joseph F. Coughlin, and Jonathan Chapman In: Industrial Designers Society of America (IDSA)—International Design Conference (IDC) 2020 Apply Humanity-centered Design Process to Envision the Future Learning Experience of Public Area - Use "Redesign Shanghai Library Innovation Space Project" as an Example Sheng-Hung Lee, John Rudnik, Lin Lin, Liangtie Tang, and Deming Zhou In: Design Management Institute (DMI-Academic Design Management Conference: Impact the Future by Design 2020 Apply and Curate the Object-Process Methodology (OPM) and the Human-centered Design to Solve the Systemic Challenge – Use Campus Tour Experience Design as an Example Sheng-Hung Lee, Chaiwoo Lee, John Rudnik, Chaiwoo Lee, Olivier L. de Weck, Joseph F. Coughlin, and Jonathan Chapman In: Design Management Institute (DMI)—Academic Design Management Conference: Impact the Future by Design 2020 An Exploration of the Creative Cognitive Process by Translating the Observation into the Early Stage of the Product Design Development - Apply the Experimental Project "Design Consciousness: Small Things with Big Heart" as an Example Sheng-Hung Lee, John Rudnik, Tim Storti, and Almut Benkert In: Design Management Institute (DMI)—Academic Design Management Conference: Impact the Future by Design **Apply Funnel Model to Design Thinking Process** 2020 Sheng-Hung Lee, Ziyuan Zhu, John Rudnik, Chaiwoo Lee, Joseph F. Coughlin, Olivier L. de Weck, and Jonathan Chapman In: Design Management Institute (DMI)—Academic Design Management Conference: Impact the Future by Design A Systematic Thinking Design Research Approach Combining the ConOps with Design Scenario - Use Commercial Cislunar Space Development Project as an Example Sheng-Hung Lee, John Rudnik, Chaiwoo Lee, Shabnam Fakhrhosseini, Olivier L. de Weck, Joseph F. Coughlin, and Jonathan Chapman In: Design Management Institute (DMI)—Academic Design Management Conference: Impact the Future by Design 2022 **Smart Footwear Design Consideration for the Aging Population** Sheng-Hung Lee, Alexa Balmuth In: Innovation in Aging, Journal of The Gerontological Society of America (GSA) 2021 Back to Basics: Communication Skills for Virtual Interviews Sheng-Hung Lee In: <INNOVATION> Summer 2021—Academia 360 Column by Industrial Designers Society of America (IDSA) 2021 Revisiting My Self-Quarantine Experience through a Data-driven Approach Sheng-Hung Lee In: Design Management Institute (DMI): Review Experimenting with Design Thinking and System Engineering Methodologies: Using a Commercial Cislunar Space **Development Project as an Example** Sheng-Hung Lee and John Liu In: <INNOVATION> Winter 2020—Education Interrupted by Industrial Designers Society of America (IDSA) 2020 My D Journey with Industrial Designers Society of America (IDSA) Sheng-Hung Lee In: Industrial Designers Society of America (IDSA)—National Industrial Design Day 2020 Aloha — An Inspirational Trip at Hawaii Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column 2019 A Design Sprint Project Reflection - Revisiting Teamwork from the Lens of Kano Model Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column A Brief Discussion on Object-Process Methodology (OPM) and Design Thinking Approach Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column

Work in Progress

Magazine Articles

Research and Papers

In: Asia Designer Communication Platform (ADP)—Education Column

2019

Inspiration from My Three-month Stay for the Designer in Residence Program in Germany

Design and Design Literacy in Everyday Life Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column 2018 A Preliminary Discussion on What Makes a Good Design Consultant? Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column 2018 Through Designers' Eyes — Design Inspirations from Daily Life Sheng-Hung Lee In: Asia Designer Communication Platform (ADP)—Education Column 2018 **Inspired by Collaborative Creativity** Sheng-Hung Lee In: Industrial Designers Society of America (IDSA)—Sketch Book 2016 TetraPOT - A Greener Sea Barrier Sheng-Hung Lee and Wan Kee Lee In: <INNOVATION> Fall 2016 — Yearbook of Design Excellence by Industrial Designers Society of America (IDSA) 2016 Tetrapot Greener Sea Defense Creates Symbiosis Between Artificial and Natural Sea Defense Sheng-Hung Lee In: Tuvie — Modern Industrial Design and Future Technology: Designs and Concepts (Green) 2012 Nursing Kit - First Aid with Flare Sheng-Hung Lee and Yu-Lin Chen In: <INNOVATION> Fall 2012—Yearbook of Design Excellence by Industrial Designers Society of America (IDSA) 2022 **Design Education and Cultivation of All-round Creative Talents** 设计教育与全方位创意人才养成 Sheng-Hung Lee and Tony Hu In: < DESIGN> 2022 Issue 24 2022 Design Education is Embodied in the Studio Culture of Diversity, Inclusiveness, and Community Integration 设计教育体现于多元性、包容性与社群结合的工作室文化 Sheng-Hung Lee and Sofie Hodara In: <DESIGN> 2022 Issue 24 2022 Service Innovation Design of Lab Space: Space Service Experiment in MIT Laboratory 实验室空间的服务创新设计:打造 MIT 实验室的空间服务体验 Sheng-Hung Lee In: < DESIGN> 2022 Issue 18 2022 Vision and Reflection of Design Education: MIT Morningside Academy for Design 跨领域整合设计的反思与未来展望:麻省理工学院成立设计学院 Sheng-Hung Lee In: < DESIGN> 2022 Issue 24 2021 **Understanding and Sharing of Designing Design Education** 对设计"设计教育"的理解和分享 Sheng-Hung Lee In: < DESIGN> 2021 Issue 24 2021 Reshaping the Online Learning Experience: MIT Co-creation Workshop 重塑線上學習體驗:麻省理工"共:創"工作坊 Sheng-Hung Lee and Ziyuan Zhu In: <DESIGN> 2020 Issue 14 Preliminary Discussion on Design Process of Online Workshop "MAKE TO: GATHER"

初步探討線上"共:創"工作坊設計過程 Sheng-Hung Lee and Ziyuan Zhu

In: < DESIGN> 2020 Issue 22

2020 | Preliminary Discussion on the Change of Design Platform Under System Thinking

系統思維下初步探討設計平臺的轉變

Sheng-Hung Lee

Chinese Design Journals

In: < DESIGN> 2020 Issue 14

2019 Design Consciousness: Small Things with Big Heart

德國駐地設計師項目之我見

Sheng-Hung Lee

In: <DESIGN> 2019 Issue 12

2019 The Relationship Between Design Literacy and Design in Life

生活中的設計素養與設計的關系

Sheng-Hung Lee

In: <DESIGN> 2019 Issue 4

2018 | Preliminary Discussion on What Makes a Good Design Consultant

初探如何成為一個好的設計顧問

Sheng-Hung Lee

In: < DESIGN> 2018 Issue 22

2018 The World in Designers' Eyes — Design Inspirations from Daily Life

設計師的眼—日常生活中的設計啟發

Sheng-Hung Lee

In: < DESIGN> 2018 Issue 18

2018 The Future Learning Experience of Public Area — Redesign Shanghai Library Innovation Space

重新設計公共空間中的未來學習體驗 – 以上海圖書館創・新空間為例

Sheng-Hung Lee

In: <Industrial Design> 2018 Issue 5

2018 Brief Discussion on the Essence of Design - Reflections on 2018 International Design Excellence Awards Jury

淺談設計本質 — 擔任 2018 美國國際杰出設計獎(IDEA)評委的反思

Sheng-Hung Lee

In: < DESIGN> 2018 Issue 14

2018 | Learnings and Reflections from Globe Grad Show

一場世界級的設計饗宴 - 迪拜設計師周

Sheng-Hung Lee

In: <DESIGN> 2018 Issue 4

2017 The Inspiration of Design Competitions

設計比賽帶給我的啟發

Sheng-Hung Lee

In: <DESIGN> 2017 Issue 20

2017 Everyone is a Designer

人人都是設計師

Sheng-Hung Lee

In: <DESIGN> 2017 Issue 16

Refereed Chinese Articles in Edited Books and Chapters

2020 IDEO Design Thinking Method Card: Steelcase Outdoor Furniture Innovative Design Course

IDEO 的設計方法卡牌:世楷貿易(上海)有限公司戶外家具創新設計課程實踐

Sheng-Hung Lee

In: < Design Methodology and Teaching Application> by Donghua University Press Co., LTD (Chapter: 7)

2020 Reshape the Future Learning Experience Space from the Perspective of Value Proposition: Take Shanghai Library Innovation Space Design as an Example

從價值主張出發重塑未來學習體驗空間:以上海圖書館創 • 新空間設計為例

Sheng-Hung Lee

In: < Design Methodology and Teaching Application> by Donghua University Press Co., LTD (Chapter: 8)

2019 Design Thinking Driven Public Service Innovation: Humanity-centered Public Space Service Design

設計思維驅動公共服務創新:以「仁」為本的公共空間服務設計

Sheng-Hung Lee

In: <Construct a New Framework for UX - Personality, Intelligence, Platform> by Tsinghua University Press (page 125 to page 131)

2019 Explore Design Innovation in Daily Life

探尋生活中的設計素養

Sheng-Hung Lee

In: $Design 360^{\circ}$

2019 Observation and Reflection about Overdesign in Daily Life

STOP! 設計過度了!

Chinese Articles for Personal Column

2022 Enabling Lab Space as Service Designs for Co-creation — Use MIT AgeLab as an Example

【李盛弘專欄一我在 MIT 上設計課】歷時三年 MIT AgeLab 實驗室空間大改造!三個關鍵元素放大共創可能

Sheng-Hung Lee

In: MOT TIMES, October 16, 2022

2021 Envision, Design, and Build Safe and Sustainable Labs at MIT: Celebrate Users' Stories Inspired and Driven by Data and Scientific Approaches

【李盛弘專欄一我在 MIT 上設計課】打造未來 MIT 安全永續實驗室!讓數據不只是數字,用科學的方式說使用者故事

Sheng-Hung Lee

In: MOT TIMES, August 25, 2021

A Preliminary Discussion about Open Restaurants and Open Streets Program in New York City: How Does the Policy Shape City Landscape, Build Environment, and Influence Our Interactions?

【李盛弘專欄一我在 MIT 上設計課】紐約出現共享街道!半開放式小屋如何透過設計成為城市永存的風景

Sheng-Hung Lee

In: MOT TIMES, March 22, 2021

2020 After Covid-19 — The Street Observation and Innovation in the Lens of Experience Design

【李盛弘專欄一我在 MIT 上設計課】街道上的「體驗設計」觀察一創新讓餐飲業找到疫情下的生存之道,9 個小巧思突破經營僵局

Sheng-Hung Lee

In: MOT TIMES, August 12, 2020

2020 After Covid-19 — The Transformation of Design Platform and Its Future

【李盛弘專欄一我在 MIT 上設計課】「疫」外收穫一從 4 大設計組織平台洞見世界潮流的趨勢轉變與機會

Sheng-Hung Lee

In: MOT TIMES, May 25, 2020

2020 A Discussion on Experience Design Project: MIT Campus Tour Service Project as a Case Study

【李盛弘專欄一我在 MIT 上設計課】MIT 校園導覽服務如何拿下 2020 A' Design Award ? 看體驗設計的四大法則

Sheng-Hung Lee

In: MOT TIMES, March 11, 2020

2019 What Can Designers Contribute in Lab? A Preliminary Discussion in Lab Innovation Through Four Actions by Designers

【李盛弘專欄一我在 MIT 上設計課】設計師在實驗室能做些什麼?4 個行動,初探學術實驗室內的創新

Sheng-Hung Lee

In: MOT TIMES, December 11, 2019

Invited Talks and Lectures

2023 Design for Longevity (D4L): Service Innovation through System Thinking

Keynote Speaker of Design4Drupal, Boston

In: Salem State University

2023 Building an AgeTech City

Keynote Speaker of Building an AgeTech City: Service, Community, and Technology Symposium

In: Taipei City Government

2023 Design for Longevity: AgeTech and Services

Keynote Speaker

In: Taipei Entrepreneurs Hub

2023 Design for Longevity: People, Product, Platform

Keynote Speaker of Ideathon Taiwan—WeWe Futures: 2040 Diversity & Inclusion

In: Taiwan Design Research Institute (TDRI)

2023 | Service Design in Action: Transformation, Consideration, and System Thinking

Guest Lecture of the graduate course (70 602: Service Design Futures)

In: The Oslo School of Architecture and Design (AHO)

2023 The Future of Service Prototyping

Keynote Speaker of Webinar: The Future of Service Prototyping

In: Cumulus Association, Service Design Group

2023 Translate from User Journey Map to Design Prototyping Action

Guest Lecture of the graduate course (ENP 220: Graduate Capstone)

In: Tufts University, Human Factors Engineering

Longevity Planning Block (LPB) Design for Inclusive Financial Planning Services Keynote Speaker of MIT Preparing for Longevity Advisory Network (PLAN) 2023 Forum In: Massachusetts Institute of Technology (MIT), Media Lab 2023 Applying Human-Centered System Design to the Development of a Service Innovation Keynote Speaker of Aging Experience Workshop In: Tsinghua University, The Future Laboratory My "D" Journey 2023 Keynote Speaker of RISD Journey to Design In: Rhode Island School of Design, Industrial Design Building How do prototype user experience through the design process? Keynote Speaker of The Power of Creativity Conference In: Tec de Monterrey, Sonora Norte Campus 2022 Reshape Safe, Sustainable Labs and Makerspaces on Campus: An Experimental Study on Material Flow through **Human-centered System Design** Keynote Speaker of Single-Use Plastic Circularity Summit In: Massachusetts Institute of Technology (MIT) Samberg Conference Center 2022 A Look into Design Leadership in MIT Laboratories Keynote Speaker In: World Design Organization (WDO), Virtual 2022 Harvard xDesign: Power in Teams Moderator In: Harvard xDesign Conference, USA 2021 Human-Centered System Design From Methodology to Implementation—Footwear for the Aging Population In: International Experience Design Conference (IxDC), China 2021 Harvard xDesign: Constructing Reality Moderator In: Harvard xDesign Conference, USA 2021 Make ToGather: Interaction Design Webinar + Workshop Lecturer with Ziyuan Zhu In: Massachusetts Institute of Technology (MIT)—Independent Activities Period (IAP), USA 2021 Creative Problem-Solving: NEET (New Engineering Education Transformation) Way of Thinking Lecturer with Dr. Rea Lavi In: Massachusetts Institute of Technology (MIT)—Independent Activities Period (IAP), USA 2021 **Humanity-centered System Design** Lecturer and Mentor In: Power Station of Art (PSA)—Blue Cables in Venetian Watercourse, P.O.C. (China) 2020 **Connecting the People** Keynote Speaker In: Rhode Island School of Design (RISD) Make-A-Thon: Connecting the Dots, USA 2020 Design Career Discussion: Presenting Yourself in a Virtual Environment Mentor and Panel Discussion In: Pratt Institute—Pratt Virtual Career Day, USA Prototype User Experience Through Product Design Approach Keynote Speaker In: Taipei Product Developers Conference(TPDC), Taiwan 2020 Translate Daily Innovation and Observation into Meaningful Designs Keynote Speaker In: SHiFT Design, USA 2020 Rapid Prototype the User Experience from Ideas to Implementation Keynote Speaker and Workshop Facilitator In: ING Creative, United Arab Emirates 2020 **Experience Design** Keynote Speaker interviewed by Craig Mackiewicz In: Exploded View Podcast, USA After Covid-19 — The Transformation of Design Platform and Its Future

Keynote Speaker

In: Tsinghua University—TrendTouch, P.O.C. (China)

2018 Design Thinking Drives Public Service Innovations — Redesign Shanghai Library Innovation Space

Keynote Speaker

In: International eXperience Design Committee (IXDC), P.O.C. (China)

2018 | Reimagine User's Future Learning Experience in Public Library

Keynote Speaker

In: 2018 MIX Innovation Conference, Taipei City, Taiwan

2018 Universal Design and Its Application in Life

Keynote Speaker

In: 5th International Conference of Bandung Creative Movement (BCM), Telkom University, Indonesia

2017 Rethinking Design: Moving Your Eyes from Your Head to Your Heart

Speaker

In: TEDxFuxingPark, P.O.C. (China)

2017 A Story Behind the Bar

Speaker

In: IDEO Under the Influence, P.O.C. (China)

2017 Introduction and Inspiration from CMF of Product Design

Lecturer and Workshop Facilitator

In: Tsinghua University—Academy of Arts & Design, P.O.C. (China)

2017 International Artificial Intelligence and Industrial Design Trend

Speaker and Panel Discussion

In: China (Wuxi) International Design Expo, P.O.C. (China)

Articles for DesignWanted Personal Column 2023 Building an AgeTech City: Services, Community, and Technology

Sheng-Hung Lee

In: DesignWanted, July 14, 2023

2023 Design for simulation: how to project your future self?

Sheng-Hung Lee

In: DesignWanted, May 31, 2023

2023 Design for Longevity: Service, Systems, and Sustainability

Sheng-Hung Lee

In: DesignWanted, April 12, 2023

2023 A self-reflection on research ethics and design process

Sheng-Hung Lee

In: DesignWanted, February 23, 2023

2022 From Brainstorming to Bodystorming: an applied ethnographic perspective to view co-creation workshops

Sheng-Hung Lee

In: DesignWanted, December 28, 2022

2022 Service Innovation in Space Design: How to build an immersive and interactive lab space experience in a post-

Covid era

Sheng-Hung Lee

 $In: Design Wanted, \, September \, 8, \, 2022$

2022 A Look into Design Leadership at MIT Laboratories: A Preliminary Discussion on Design Leadership through a

Hybrid Academic and Industrial Lens

Sheng-Hung Lee

In: DesignWanted, July 15, 2022

2022 Computational design experiment for older adult's footwear

Sheng-Hung Lee

In: DesignWanted, April 15, 2022

Articles for MIT AgeLab Blog 2023 Design for Longevity: Life-Centered Design

Sheng-Hung Lee

In: MIT AgeLab, August 2, 2023

2022 Reshaping financial planning through a co-creation workshop

Sheng-Hung Lee

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|--------------------|--------------|---|
| | | In: MIT AgeLab, November 17, 2022 |
| | 2022 | Transformative Service Innovation and Design: From Touch Points to Data Points |
| | | Sheng-Hung Lee In: MIT AgeLab, July 15, 2022 |
| | 2022 | |
| | 2022 | Creative teaching in a course on aging: a designer's perspective Sheng-Hung Lee |
| | | In: MIT AgeLab, April 1, 2022 |
| | | ı |
| Design Exhibitions | 2023 | Venice Innovation Design (VID) — Project: Design for Longevity: Sustainable Life-Centered Services |
| Design Exhibitions | 2023 | MIT Wiesner Gallery – Project: DESIGN: INCLUSIVE |
| | 2020 | Dubai Design Week Global Grad Show — Project: Tube 7 — Modular Lamp Design |
| | 2020 | Dubai Design Week Global Grad Show — Project: Fresh Tracker — A System for Smart Food Stocking |
| | 2019 2019 | Cooper Hewitt Design Triennial — Project: TetraPOT 2.0 Cube Design Museum — Project: TetraPOT 2.0 |
| | 2018 | Venice Design Week — Project: Shanghai Library Innovation Space |
| | 2018 | Shanghai Library — Project: Redesign Public Space |
| | 2017 | Dubai Design Week Global Grad Show — Project: TetraPOT |
| | 2017 | Shanghai Maker Carnival Exhibition — Project: Daily Innovation |
| | | |
| Honors and Design | 2022 | IxDC International Experience Design Award — Top 10 Design Stars |
| Awards | 2021 | International Design Awards, Gold — Design For Society & Design for Public Awareness |
| | 2021 2021 | International Design Awards, Silver — Education & Teaching Aids Spark Award, Bronze — Product, industrial, and Service, Student |
| | 2021 | Core77 Design Award, Student Winner — Personal Accessory Award |
| | 2020 | International Design Awards, Bronze — Design for Society & Design for Public Awareness |
| | 2020 | DNA Paris Design Award, Winner — Experimental Design |
| | 2020 2020 | DNA Paris Design Award, Honorable Mention — Landscape Design Spark Award, Sliver — Concept, Professional |
| | 2020 | Spark Award, Shvor — Concept, Professional Spark Award, Finalist — Concept, Professional |
| | 2020 | Novum Design Award, Gold – Service Design |
| | 2020 | Novum Design Award, Gold — Design for Social Impact |
| | 2020 2020 | IDEA, Finalist — Student Designs IDEA, Finalist — Student Designs |
| | 2018 | European Product Design Award, Gold — Design for Sustainability |
| | 2018 | Spark Award, Gold — Experience |
| | 2018 | IDEA, Finalist – Service Design |
| | 2018 2018 | A' Design Award & Competition, Iron — Governance and Public Service Design International Design Awards, Honorable Mention — Institutional, Conceptual |
| | 2017 | iF, Gold — Discipline Professional Concept |
| | 2017 | Outstanding Adjunct Professor Award, Shanghai Institute of Visual Arts, Fudan University |
| | 2017 | European Product Design Award, Gold — Design for Sustainability |
| | 2016 2016 | IDEA, Gold — Environments red dot Design Award, Winner — Habitat |
| | 2016 | James Dyson Award, National Winner (Taiwan) & International Top 20 Winner |
| | 2016 | Spark Award, Winner — Concept, Professional |
| | 2016 | A' Design Award & Competition, Silver — Sustainable Products, Projects and Green Design |
| | 2016 2016 | A' Design Award & Competition, Bronze — Disposable and Single-Use Product Design International Design Awards, Gold — Design for Society, Sustainable Products |
| | 2016 | International Design Awards, Bronze — Home Interior Products, Kitchen Accessories/Tabletop |
| | 2016 | International Design Awards, Bronze — Home Interior Products, Bathroom Fittings/Appliances |
| | 2016 | International Design Awards, Honorable Mention — Safety Design |
| | 2016 2015 | Sichuan-Taiwan Industrial Design Awards, Silver — Environments IDEA, Finalist — Student Designs |
| | 2015 | Spark Award, Student Designs — Concept |
| | 2013 | Spark Award, Student Designs – Concept |
| | 2013 | Core77 Design Award, Student Notable — Interaction |
| | 2013 2012 | IDEA, Finalist — Student Designs IDEA, Gold — Student Designs |
| | 2012 | Braun Prize, Special Mention — Student Designs |
| | 2012 | Fujitsu Semiconductor MCU Electronic Design Competition, Gold |
| | 2012 | Fujitsu Semiconductor MCU Electronic Design Competition, Excellent Prize |
| | 2012 2012 | Fujitsu Semiconductor MCU Electronic Design Competition, Best Creative Award Core77 Design Award, Student Runner-up — Consumer Products |
| | 2012 | Consumer Troducts |

| | 2012 | Core77 Design Award, Student Notable — Equipment |
|----------------|------|---|
| | 2012 | red dot Award: winner - Design Concept |
| | 2011 | red dot Award, Best of the Best — Design Concept |
| | 2011 | National Science Council, College Student Research Award |
| | 2011 | Taipei Industrial Design Award, Honorable Mentions Award — Design Concept |
| | 2011 | Essay Excellent Work: Chinese Institute of Engineers |
| | 2010 | College Student Research Award: National Science Council |
| | 2010 | iF Award-winning Entries of the lebens(t)raeume Competition |
| | 2010 | 29th International Young Designers' Exhibition, Gold Award |
| | 2010 | Tainan County Xiao Ridge, Young Designer Award |
| | 2009 | Academy of Arts & Design, Tsinghua Univ. & Department of ID, NCKU, Gold Award |
| | 2009 | NCKU International Workshop, Silver Award |
| | 2009 | NCKU Outstanding Student Award for Academic |
| | 2008 | NCKU Outstanding Student Award for Academic |
| | 2007 | NCKU Outstanding Student Award for Academic |
| | 2007 | NCKU Distinguished Achievement Award in Calculus |
| | | |
| Scholarships | 2021 | The Council for the Arts at MIT (CAMIT) Funding — Project: MAKE TO:GATHER |
| Scholarships | 2021 | MIT Sandbox Innovation Funding — Project. MAKE 10.0ATTER |
| | 2021 | MIT Sandbox Innovation Funding |
| | 2020 | MIT De Florez Fund for Humor |
| | 2019 | IDSA Gianninoto Graduate Scholarship Winner |
| | 2019 | EMMA Creative Center Pforzheim, Designers in Residence Scholarship — Project: Small Things with Big Heart |
| | 2019 | China Technical Consultants, Inc. (CTCI) Science and Technology Creativity Scholarship |
| | 2011 | China Technical Consultants, Inc. (CTCI) Science and Technology Creativity Scholarship |
| | 2010 | NCKU Capstone Program — Project: Innovation Research of QR Code Application with MCU |
| | 2013 | NCKU Capstone Program — Project: Real-time Image Processing and Data Transmission Research of OK6410 ARM 11 |
| | 2013 | Dr. Liao Zong Lin Professor Emeritus of NCKU Department of Electrical Engineering |
| | 2009 | Dr. Tian Shou Wu Professor Emeritus of NCKU Department of Electrical Engineering |
| | 2009 | Dr. Wei-Noon Wang Scholarship Foundation |
| | 2008 | Dr. Yun-Ping Lo Memorial Scholarship Foundation |
| | 2000 | 201 I ali I ing 20 interior of tourisms production |
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| Professional | 2021 | Service Design Network (SDN) — Member |
| Membership | 2021 | The Design Society — Member |
| | 2020 | Design Management Institute (DMI) — Member |
| | 2018 | World Design Organization (WDO) — Professional Member |
| | 2018 | Asia Designer Communication Platform (ADP) — Purple Member |
| | 2017 | Chinese Industrial Designers Association (CIDA) — Professional Member |
| | 2012 | Industrial Designers Society of America Society (IDSA) — International Young Professional Member |
| | 2012 | Phi Tau Phi Scholastic Honor Society — Honorary Member |
| | 2010 | Phi Tau Phi Scholastic Honor Society — Honorary Member |
| | 2010 | Chinese Institute of Electrical Engineering — Member |
| | 2010 | Taiwan Science, Technology & Society Association — Member |
| | • | |
| Detente | 2012 | M. J. Channel David Carrier Language A. J. Effects (101200072 Trimes) |
| Patents | 2013 | Media Storage Device for Storing Images with Audio Effects (101209072, Taiwan) |
| | 2012 | Curved Scissors (101210425, Taiwan) |
| | 2010 | Tape Dispenser (99206579, Taiwan) |
| | 2010 | Tweezers Clip (99208296, Taiwan) |
| | | |
| Selected Media | 2023 | Sheng-Hung Lee Presents on Design for Longevity at Venice Innovation Design Conference |
| Coverage | | Project: Design for Longevity (D4L): Sustainable Life-Centered Services |
| 8 | | In: MIT AgeLab |
| | | · · |
| | 2023 | Venice and urban regeneration: the ideas of Mario Cucinella and Sheng-Hung Lee (MIT) |
| | | Project: Design for Longevity (D4L): Sustainable Life-Centered Services |
| | | In: La Repubblica |
| | 2023 | VID 2023: forward-thinking projects and talks on innovation and sustainability |
| | | Project: Design for Longevity (D4L): Sustainable Life-Centered Services |
| | | In: DesignWanted – Design Events |
| | 2020 | |
| | 2020 | From a super-tough incubator to a pillow that turns off the internet, Global Grad Show highlights design |
| | | innovations |
| | | |

Project: Tube 7 — Modular Lamp Design was reported by Stephanie Bailey In: CNN — Style 2020 'Quarantent' and 'Farewell Suit' among the designs in a global competition to fight coronavirus Project: Fresh Tracker — A System for Smart Food Stocking was reported by Kieron Monks In: CNN - Style 2017 **Design with Plants** Project: TetraPOT was reported by Domus In: Domus — Category of Design/Nature Fighting Coastal Erosion with The Power of Mangroves: The Concrete Tetrapod Gets a Green Makeover Project: TetraPOT was reported by Kat Bauman In: Core77 2016 These Pots Are Designed to Create Mangrove Forests That Will Protect Our Beaches Project: TetraPOT was reported by Adele Peters In: Fast Company 2016 TetraPOT is a greener alternative to concrete coastal defences Project: TetraPOT was reported by Emma Tucker In: Dezeen 2015 Toilet Paper with a Twist Project: Toilet Paper Roll Redesign was reported by Tory Turner In: Yanko Design 2014 Designing Here/Now: A global selection of objects, concepts and spaces for the future Project: Nursing Kit and Project: FANs Cam were covered in the book In: Thames & Hudson 2012 A First Aid Kit That Is Easy to Reach, Hard to Forget Project: Nursing Kit was reported by IDSA In: Industrial Designers Society of America (IDSA) 2012 **BraunPrize 2012 Shortlisted Projects Collection** Project: Nursing Kit was covered in the book In: Braun Design 2012 red dot design concept yearbook 2012/2013 Project: FANs Cam was covered in the book edited by Ken Koo In: red dot edition 2012 Taipei Design Code Project: Nursing Kit was covered in the book In: Department of Information & Tourism, Taipei Municipal Government 2012 Voice Memo with Benefits Project: Vmo was reported by Radhija Seth In: Yanko Design 2012 A Different Camera Perspective Project: FANs Cam was reported by Radhija Seth In: Yanko Design Sporty Spacecraft Project: Speedform was reported by Tory Turner In: Yanko Design 2012 Game Sight Blocked? Award-winning Miniature Camera Solves the Problem Project: FANs Cam was reported by NCKU News Center In: National Cheng Kung University (NCKU) News Center 2012 NCKU Students' First-aid Kit Shines in International Design Contests Project: Nursing Kit was reported by NCKU News Center In: National Cheng Kung University (NCKU) News Center 2012 NCKU Students Design PhotoTalk Connects Emotion Beyond Time Project: PhtotTalk was reported by NCKU News Center In: National Cheng Kung University (NCKU) News Center 2011 NCKU Whiz Kid Constant Winner of Design Awards Project: Nursing Kit was reported by NCKU News Center

In: National Cheng Kung University (NCKU) News Center

2011 red dot design concept yearbook 2011/2012

Project: Nursing Kit was covered in the book edited by Ken Koo

In: red dot edition

2011 The Fire Mix!

Project: Fire Formula was reported by Radhija Seth

In: Yanko Design

2011 It's a Guy Thing, Shhhh!

Project: Condom Cap was reported by Radhija Seth

In: Yanko Design

2010 First Aid First

Project: Nursing Kit was reported by Radhija Seth

In: Yanko Design

2010 32nd International Young Designers' Exhibition (YODEX) Yearbook

Project: Nursing Kit was covered in the book In: Ministry of Economic Affairs, Taiwan

Chinese Interviews and Articles

2019 Observe the World through Your Senses and Born with Design — Sheng-Hung Lee

感官全開的活著,呼吸即設計 — 李盛弘

Interviewed and Written by Fun Design In: Fun Design: 10YearChallenge Column

2018 Sheng-Hung Lee, the Only International Design Excellence Awards (IDEA) Jury from Asia: As a Designer, What You Need to Care is Beyond What You See

美國國際設計傑出獎(IDEA)唯一亞洲評審李盛弘:作為設計師,你心裡關心的東西,要遠超過眼睛看到的

Interviewed and Written by Brian Deng

In: Vide

2017 | Sheng-Hung Lee: Social Impact through Design

李盛弘:影・响・力

Interviewed and Written by Narkii.com

In: Narkii.com

2016 | TetraPOT: Sea Defense to Save Ecology

海上防禦 拯救生態

Interviewed and Written by Chen Yongen

In: One Media Group

2016 [1/4 Life Winner] IDEO Designer Sheng-Hung Lee's Seven-Year Learning Journey in College

【1/4 人生贏家】這位 IDEO 設計師是一位本科讀了七年的真學霸

Interviewed and Written by Lin Ziren

In: Jiemian

2013 Modern Da Vinci, Bridge the World through Design

現代達文西,與世界對話

Interviewed and Written by Wu Simin

In: Commonwealth Publishing Co., Ltd

2010 **Design 100 COOL II**

酷設計 100 Ⅱ

Project: Nursing Kit was covered in the book

In: Cheers

Additional Training

2021 Structural Materials: Selection and Economics

edX Credential ID: 0dee7706d95f4e568753b3ef6fc6551c

2020 MBSE101: Model-Based Systems Engineering with OPM: Foundations

edX Credential ID: 6d25ba2eebe34ef9847755532436cc5f

2020 MBSE102: Model-based Systems Engineering: Advanced Approaches with OPM

edX Credential ID: 8934256554ba41f9b3674950409093d0

2019 Creative Writing: The Craft of Setting and Description

Coursera Credential ID: 5NC74JEFCGDE

2019 | Creative Writing: The Craft of Style

| | Coursera Credential ID: JSYAWR69VZLA |
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| 2019 | Creative Writing: The Craft of Character Coursera Credential ID: TJTC2HDLQKB9 |
| 2019 | Creative Writing: The Craft of Plot Coursera Credential ID: BVZG76TPX5N4 |
| 2015 | Entrepreneurship: Launching an Innovative Business Specialization Coursera Credential ID: DRWBGJKJ3RKH |
| 2015 | Innovation for Entrepreneurs: From Idea to Marketplace Coursera Credential ID: F8KGF8AZ5H |
| 2015 | New Venture Finance: Startup Funding for Entrepreneurs Coursera Credential ID: RYGLRBPM5R |
| 2014 | An Introduction to Consumer Neuroscience & Neuromarketing Coursera Credential ID: ACC5GFS8HX |
| 2014 | An Introduction to Marketing Coursera Credential ID: 66CAY2J6TG |
| 2014 | Developing Innovative Ideas for New Companies: The First Step in Entrepreneurship Coursera Credential ID: 3KEKEKMNXF |
| 2014 | Internet History, Technology, and Security Coursera Credential ID: DJCXZX6VVY |
| 2013 | Creative, Serious and Playful Science of Android Apps Coursera Credential ID: KAH9G8WGCF |